

WARRANTY

PACBRAKE EXHAUST BRAKES Limited Warranty

PACBRAKE EXHAUST BRAKES: LIMITED WARRANTY

This Pacbrake exhaust brake warranty applies to NEW or USED vehicles with turbo mount or inline exhaust brakes. Pacbrake Limited Warranty applies to the original purchaser when on the engine of first installation. This warranty is for Pacbrake exhaust brakes delivered after January 01, 2004.

The Pacbrake exhaust brake is a product of Pacbrake Company and is designed and intended for use as an auxiliary retarding device for diesel engines only. The exhaust brake is warranted to be free of defects in material, workmanship and operation under normal use and service for the warranty coverage period set forth below. This product will only be warranted for a Pacbrake validated exhaust brake application. There are no representations or warranties, which extend beyond the terms hereof.

This warranty is non-transferable and only applies to the original owner, with proof of purchase.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING NO IMPLIED WARRANTY OF MERCHANTABILITY AND NO IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; PROVIDED HOWEVER, THAT IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE THE PRODUCT IS SOLD, THE DURATION AND EXTENT OF SUCH IMPLIED WARRANTY IS LIMITED TO THE DURATION AND EXTENT OF THE LIMITED WARRANTY DESCRIBED IN THE FOLLOWING PARAGRAPHS.

PRODUCT(S) WARRANTED:

All vehicles equipped with a Pacbrake DirectMount or InLineMount exhaust brake.

WARRANTY COVERAGE:

Exhaust Brake Warranty coverage period*:

- Exhaust Brake Assembly - two years unlimited mileage.

Related Pacbrake attaching/control parts all exhaust brake and vehicle/engine models*:

- Auxiliary air supply, pneumatic components, solenoid valve, controller, harnesses, and switches - 1 year / unlimited mileage.

**All requests for replacement parts or labor cost coverage must be submitted within 90 days of service being performed.*

REPLACEMENT PARTS COVERAGE:

Exhaust Brake Replacement Parts coverage period:

- 180 days (unlimited mileage) or the balance of the remaining warranty, whichever is longer. Pacbrake replacement parts installed after expiration of the original warranty shall be covered for a period of 180 days from the date of installation.

LABOUR CHARGES:

All Labour charges are included in the warranty for replacement parts installed during the original warranty period. After the end of the original limited warranty period, replacement parts labor shall be covered for a period of 180-days from the date of installation.

SHIPPING CHARGES:

All Shipping charges associated with repair or replacement of this product is the sole responsibility of the original owner.

LIMITED WARRANTY:

Under these limited warranties, Pacbrake's factory will repair or replace without charge, any part returned to us, freight prepaid, which our examination discloses to our satisfaction to have been defective within the warranty coverage period measured from the date of delivery of the product in question to the original user.

Pacbrake Company will pay for all reasonable necessary repairs to damaged engine components in which a Pacbrake retarder has been properly installed, provided the damage is established to be a direct result of a defect in the Pacbrake Exhaust Brake occurring under normal use, service and approved application during the warranty coverage. No engine damage coverage shall be provided beyond this time period on replacement parts.

This warranty will not apply to any part or parts which have been altered or repaired, or to parts which have been subjected to misuse, abuse, neglect, or accident, or to parts which have been improperly applied, or installed. Improper installation, application, or substitution of parts not manufactured or approved by us shall void this warranty. Pacbrake product must have been maintained according to service information in Pacbrake Driver's Guide: L5046 (pacbrake.com/driversguide).

PACBRAKE'S SOLE LIABILITY AND YOUR EXCLUSIVE REMEDY IS LIMITED TO THE OBLIGATIONS SET FORTH HEREIN AND PACBRAKE SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES.

If the product should become defective within the warranty coverage period an authorized Pacbrake distributor shall be notified by you within ninety (90) days of your having notice of a defect. If a Pacbrake Distributor is unable to correct the problem or if you have any questions regarding this warranty, write to the following address providing full details of the problem including proof of purchase.

RETURNED PARTS:

- Contact Pacbrake at 1-800-663-0096
- An RGA # (Return Goods Authorization number)* will be issued upon Pacbrake authorizing the return of parts.

**Return goods MUST have an authorized RGA # assigned to them to qualify for a return. Pacbrake Company is not responsible for unauthorized returns.*

WARRANTY REGISTRATION:

Warranty registration is required to be completed either online at: www.pacbrake.com/warranty or via mail using the warranty registration card provided in your product kit. All warranty registration cards must be submitted within 30 days of the engine's in-service date.

Warranty registration / Return parts can be mailed to either:

USA: 1670 Grant Ave. Blaine, WA 98230
Canada: 26688 56 Ave. Langley, BC V4W 3X5



PACBRAKE

USA 1670 Grant Ave, Blaine, WA 98230 • 800.663.0096 / pacbrake.com •   
CANADA 26688 56 Ave, Langley, BC V4W 3X5 • EMAIL info@pacbrake.com • FAX 604.882.9278