

# WARRANTY

## PACBRAKE RECOVERY ROPE 1 Year Warranty

### PACBRAKE RECOVERY ROPE:

#### 1 YEAR WARRANTY

This one (1) year warranty from Pacbrake Company Ltd. (the seller) applies to the Pacbrake Recovery Rope product. The Recovery Rope is a product of Pacbrake Company Ltd. and is warranted to be free from defects in workmanship and materials for 1 year from the date of purchase. There are no representations or warranties, which extend beyond the terms hereof. This warranty is non-transferable and only applies to the original purchaser, with proof of purchase, and does not apply if damages are caused through abuse, negligence, improper repairs, inadequate fit, modifications and alterations or if used other than the manner intended.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING NO IMPLIED WARRANTY OF MERCHANTABILITY AND NO IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; PROVIDED HOWEVER, THAT IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE THE PRODUCT IS SOLD, THE DURATION AND EXTENT OF SUCH IMPLIED WARRANTY IS LIMITED TO THE DURATION AND EXTENT OF THE LIMITED WARRANTY DESCRIBED IN THE FOLLOWING PARAGRAPHS.

### PRODUCT(S) WARRANTED:

This warranty applies to all Pacbrake Recovery Ropes.

### WARRANTY COVERAGE:

#### Recovery Rope warranty coverage period

- 1 year on manufacturing defects

#### Examples of wear and tear that will be covered:

- Stitching defect that inhibits your ability to use the product
- Un-weaving of the Loop ends

#### Examples of wear and tear that will not be covered:

- Faded colors / UV sun damage
- Material wearing over time (incl. the loop end sheathing)
- Tears / Damage caused by a crash or impact
- Deterioration of the materials due to any harsh chemical contamination (ex. petroleum products, bleach, acids)

#### Examples of damage caused outside the normal scope of use which will not be covered:

- Any material that was ripped or caught on another object
- Damage from a washer or drying machine
- Melted material caused by excessive heat/fire
- Dog and/or pet and/or creature chewed any component
- Improper use of product (see below)

**WARNING: Improper use of a recovery rope can be extremely dangerous, and could result in serious injury or death.** Pacbrake recovery ropes are to be used ONLY WITH an approved tow point attachment in good working condition.

**DO NOT EVER** loop directly over a hitch ball as the ball can be dislodged and cause serious injury or death.

#### The User/Owner is responsible for:

- Determining the appropriate use for the recovery rope
- Inspecting rope before & after every use for signs of damage, abrasion or failure
- Only using a rope in good working condition
- Knowing the Minimum Tensile Strength of the recovery rope
- Using only on approved tow points of the vehicle
- Storing rope DRY and away from heat or UV sources

#### The User/Owner must never:

- Exceed the Minimum Tensile Strength of the recovery rope
- Remain in the potential recoil / snapback area
- Use the rope in a rough surfaced area where the rope may become frayed without chafe protection

- Use the rope on a corner or sharp unprotected edge
- Attach directly to a trailer hitch ball
- Use the rope when a knot is present
- Drive over the rope with any vehicle

***The chance for failure increases if rope becomes, damaged, abused, frayed/worn, overloaded or not maintained properly***

### LABOUR / SHIPPING CHARGES:

Labor /Shipping charges associated with repair or replacement of this product is the sole responsibility of the original owner.

### LIMITED WARRANTY:

Under these limited warranties, Pacbrake will repair or replace without charge, up to the value of original purchase, any part returned to us, freight prepaid, which our examination discloses to our satisfaction to have been defective within the warranty coverage period measured from the date of delivery of the product in question to the original Owner. Damaged products deemed not covered by Pacbrake's warranty policy will be shipped back to you at your expense. Any purchase from an unauthorized vendor voids the warranty.

This warranty will not apply to any part or parts which have been altered or repaired, or to parts which have been subjected to misuse, abuse, neglect, off-road, racing ("Racing" is used in its broadest sense and for example, without regard to formalities in relation to prizes, competition, etc.) or accident, cosmetic and or finishing issues (such as fading to environmental issues), or to parts which have been improperly applied, or installed. Improper installation, application, maintenance (including loading beyond the factory load capacity) or substitution of parts not manufactured or approved by us shall void this warranty.

Pacbrake is not responsible for loss of use, loss of time or finance, towing or rental property, personal injury, death or dismemberment, emotional damage, travel expenses; incidental or consequential damages for any reasonable delay with performance of warranty.

PACBRAKE'S SOLE LIABILITY AND YOUR EXCLUSIVE REMEDY IS LIMITED TO THE OBLIGATIONS SET FORTH HEREIN AND PACBRAKE SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES.

If the product should become defective within the warranty coverage period an authorized Pacbrake distributor shall be notified by you within ninety (90) days of your having notice of a defect. If a Pacbrake Distributor is unable to correct the problem or if you have any questions regarding this warranty, write to the following address providing full details of the problem including proof of purchase.

### RETURNED PARTS:

- Contact Pacbrake at 1-800-663-0096
- An RGA # (Return Goods Authorization number)\* will be issued upon Pacbrake authorizing the return of parts.

*\*Return goods MUST have an authorized RGA # assigned to them to qualify for a return. Pacbrake Company Ltd. is not responsible for unauthorized returns.*

### WARRANTY REGISTRATION:

Warranty registration is required to be completed either online at: [www.pacbrake.com/warranty](http://www.pacbrake.com/warranty) or via mail using the warranty registration card provided in your product kit. All warranty registration cards must be submitted within 30 days of the engine's in-service date.

Warranty registration / Return parts can be mailed to either:

<b>USA:</b>	1670 Grant Ave. Blaine, WA 98230	<b>Canada:</b>	26688 56 Ave. Langley, BC V4W 3X5
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**PACBRAKE**

**USA**

1670 Grant Ave, Blaine, WA 98230 • 800.663.0096 / [pacbrake.com](http://pacbrake.com)

**CANADA**

26688 56 Ave, Langley, BC V4W 3X5 • **EMAIL** [info@pacbrake.com](mailto:info@pacbrake.com) • **FAX** 604.882.9278

