

# WARRANTY

**PACBRAKE TAILGATE PAD**  
1 Year Warranty

## **PACBRAKE TAILGATE PAD: LIMITED 1 YEAR WARRANTY**

**This limited 1 year warranty from Pacbrake Company (the seller) applies to the Pacbrake Tailgate Pad product.** The Tailgate Pad is a product of Pacbrake Company and is warranted to be free from defects in workmanship and materials for a period of one (1) year from the date of purchase. There are no representations or warranties, which extend beyond the terms hereof. This warranty is non-transferable and only applies to the original purchaser, with proof of purchase, and does not apply if damages are caused through abuse, negligence, improper repairs, inadequate fit, modifications and alterations or if used other than the manner intended.

THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING NO IMPLIED WARRANTY OF MERCHANTABILITY AND NO IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; PROVIDED HOWEVER, THAT IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE THE PRODUCT IS SOLD, THE DURATION AND EXTENT OF SUCH IMPLIED WARRANTY IS LIMITED TO THE DURATION AND EXTENT OF THE LIMITED WARRANTY DESCRIBED IN THE FOLLOWING PARAGRAPHS.

## **PRODUCT(S) WARRANTED:**

**This warranty applies to all Pacbrake Tailgate Pads.**

## **WARRANTY COVERAGE:**

**Tailgate Pad warranty coverage period**

- 1 year on manufacturing defects

### **Examples of wear and tear that will be covered:**

- Straight edge tear along a seam
- Stitching defect that inhibits your ability to use the product

### **Examples of wear and tear that will not be covered:**

- Faded colors / UV Sun damage
- Material wearing over time
- Tears in the middle of the fabric (not along a seam)
- Tears caused by a crash or wreck
- Zipper head has separated from the track
- Teeth are broken or warped
- Teeth separate when the zipper is closed.
- Broken plastic buckles or rings

### **Examples of damage caused outside the normal scope of use which will not be covered:**

- Jagged-edged tear (straight edge tears indicate a manufacturing defect jagged tears indicate a rip)
- A rip or puncture hole
- Any material that was ripped or caught on another object
- Damage from a washer or drying machine
- Melted material caused by excessive heat/fire
- Improper use of product
- Dog and or pet and or creature chewed any component
- Any material that has ripped or caught on another object

## **LABOUR / SHIPPING CHARGES:**

**Labor/Shipping charges associated with repair or replacement of this product is the sole responsibility of the original owner.**

## **LIMITED WARRANTY:**

Under these limited warranties, Pacbrake will repair or replace without charge, up to the value of original purchase, any part returned to us, freight prepaid, which our examination discloses to our satisfaction to have been defective within the warranty coverage period measured from the date of delivery of the product in question to the original Owner. Damaged products deemed not covered by Pacbrake's warranty policy will be shipped back to you at your expense. Any purchase from an unauthorized vendor voids the warranty.

This warranty will not apply to any part or parts which have been altered or repaired, or to parts which have been subjected to misuse, abuse, neglect, off-road, racing ("Racing" is used in its broadest sense and for example, without regard to formalities in relation to prizes, competition, etc.) or accident, cosmetic and or finishing issues (such as fading to environmental issues), or to parts which have been improperly applied, or installed. Improper installation, application, maintenance (including loading beyond the factory load capacity) or substitution of parts not manufactured or approved by us shall void this warranty.

Pacbrake is not responsible for loss of use, loss of time or finance, towing or rental property, personal or emotional damage, travel expenses; incidental or consequential damages for any reasonable delay with performance of warranty.

PACBRAKE'S SOLE LIABILITY AND YOUR EXCLUSIVE REMEDY IS LIMITED TO THE OBLIGATIONS SET FORTH HEREIN AND PACBRAKE SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES.

If the product should become defective within the warranty coverage period an authorized Pacbrake distributor shall be notified by you within ninety (90) days of your having notice of a defect. If a Pacbrake Distributor is unable to correct the problem or if you have any questions regarding this warranty, write to the following address providing full details of the problem including proof of purchase.

## **RETURNED PARTS:**

- Contact Pacbrake at 1-800-663-0096
- An RGA # (Return Goods Authorization number)\* will be issued upon Pacbrake authorizing the return of parts.

*\*Return goods MUST have an authorized RGA # assigned to them to qualify for a return. Pacbrake Company is not responsible for unauthorized returns.*

## **WARRANTY REGISTRATION:**

Warranty registration is required to be completed either online at: [www.pacbrake.com/warranty](http://www.pacbrake.com/warranty) or via mail using the warranty registration card provided in your product kit. All warranty registration cards must be submitted within 30 days of the engine's in-service date.

**Warranty registration / Return parts can be mailed to either:**

**USA:** 1670 Grant Ave. Blaine, WA 98230  
**Canada:** 26688 56 Ave. Langley, BC V4W 3X5



AFTERMARKET BY  
**PACBRAKE**

**USA** 1670 Grant Ave, Blaine, WA 98230 • **800.663.0096 / pacbrake.com**     
**CANADA** 26688 56 Ave, Langley, BC V4W 3X5 • **EMAIL** info@pacbrake.com • **FAX** 604.882.9278